

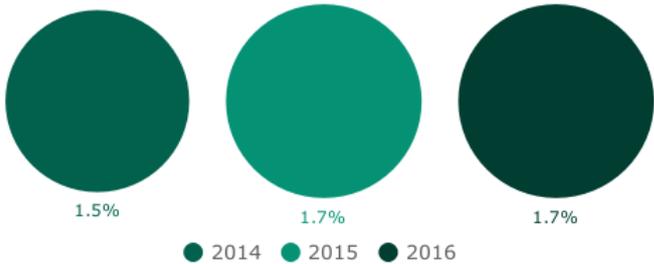
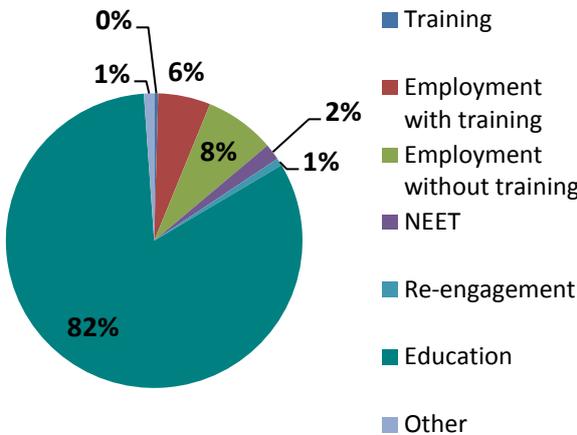
Services for Young People in Woking Performance Summary 2015/16

Report purpose

The reason for this report is to tell the local story of how the different services commissioned by Woking Borough Council and Surrey County Council have been working together to help young people in Woking.

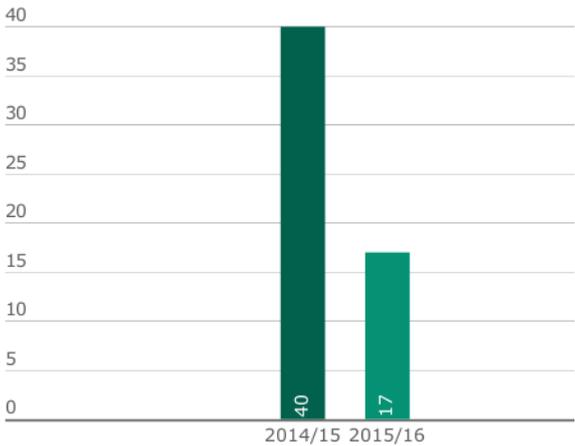
Executive summary

Woking participation profile



1.7% of young people in years 12-14 were NEET in March 2016 compared to 1.7% in March 2015 and 1.5% in March 2014. This compares to the Surrey average of 2.0%

1397 hours of youth work delivered in 2015/16



Only 17 disposals (formal court outcomes) were given to young people as a result of offending in 2015/16 compared to 40 in 2014/15



Neighbourhood Local prevention had exceeded its annual agreed performance for numbers of young people engaged at the end of March 2016

47 Children in Need cases (aged 14-18) managed by the YSS in 2015/16

Woking's Integrated Youth Strategy

The Integrated Youth Strategy for Woking aims to ensure that the mixed and diverse market of organisations and agencies involved in youth activity across the borough can work together towards a shared set of priorities, to commission and deliver an integrated borough-wide Youth Offer. This will deliver a number of key benefits including:

- A joined up approach for commissioning and planning services for young people which avoids duplication and double funding
- Involving partners and stakeholders in identifying young people's needs in Woking - meaning that priorities are agreed at both strategic and operational levels which will therefore have increased likelihood of delivery as a result of 'buy-in', and
- Services are planned, commissioned and delivered to meet young people's needs, secure their interest and enthusiasm and support them to achieve their aspirations and ambitions.

The strategy identified six priorities and established a Joint Working Group and an Action Plan which is being delivered jointly by all partners. The six priorities are:

1. Improving young people's emotional wellbeing and mental health
2. Reducing risky behaviour – substance misuse, smoking, anti-social behaviour and improving sexual health
3. Meeting the needs of young people that require additional support in their transition from adolescence to adulthood
4. Improving young people's experience of the local transport system – cost and safety
5. Ensuring that facilities are accessible to young people and fit for purpose
6. Promoting the Youth Offer.

Woking's Local Practitioner Network

The local network in Woking has been progressed via two key strategies. The first is a strategic group of voluntary and statutory agencies working with targeted young people that includes representation from Surrey County Council, Surrey Social Services, Woking Borough Council, the Police and local partnership agencies such as Eikon, Surrey Care Trust, Reflex and U explore.

The second is a wider group of "practitioners" working with young people in Woking. This is a more disparate group who offer services to young people more universally and who come together every two months for service up dates, promotion of local events and an opportunity to share good practice and ideas. A "community lunch" offers space to network and share ideas. This group has also seen a number of presentations about topics as wide ranging as dance and drama to challenging radicalisation. The groups both meet at Sheerwater Youth Centre and have been jointly chaired by representatives from Woking Borough Council and Surrey Youth Support Service.

The Joint Working Group have been mindful of the 6 priorities outlined in the Woking Integrated Youth Strategy and have made definite progress on addressing emotional and mental health needs of young people, reducing risky behaviour and in increasing access to resources. The Youth Offer is more targeted and gaps are recognised. Transport needs have been identified and in individual cases have been addressed by taking events into an area eg Eikon bus or by paying for young people to travel to attend projects such as

LEAP. The Practitioners meeting has widened the scope and increased awareness of services available to young people in the Borough as they make the transition into responsible adulthood.

Key successes for this year have been as follows:

- Development of shared values for working with young people in the Borough of Woking.
- A dialogue to help us to target and resource areas of need in Woking, this has included diverting resources from one area to another that was seen as posing higher social need.
- Ensuring that services are not duplicated and identifying services that may be underused or better resourced.
- Providing a forum where young people at risk of social exclusion, criminal involvement or vulnerability are discussed and solutions offered.
- Cross fertilisation of ideas to provide positive leisure outlets for young people and to find ways to connect young people with these opportunities.
- Build trust and creative joined-up solutions between agencies for working with youth on the margins.
- Reductions in numbers of young people involved in ASB and new entrants to the Criminal Justice system.

Local network case study

Tim is a young person who lives in Knaphill. He has a difficult home background living with parents who provide inconsistent boundaries. He has a diagnosis of ADHD and this has led to exclusion from both mainstream and special schools. His observation of violence within the family home has led him to think this is a way of resolving conflict. Consequently he has come to the notice of police and the Local Borough Anti Social Behaviour process. He is both a perpetrator and victim of violence on the streets of Woking.

Tim has been engaged by a local voluntary youth club and has also received statutory supervision from the Youth Support Service. During a period of family disruption he was also fostered by Children's Services for a month to provide respite and a break from the area where he was offending. As he started to engage and trust the various agencies he was prepared to take part in a fishing scheme offered as part of a Summer activity programme funded by "Big Lottery" and co-ordinated by Woking Borough Council. He was challenged about his offending and encouraged to find other ways of managing conflict at home and in the community. A place was offered at the Alternative Learning Programme which provides increased staffing ratios and a more activity based approach to learning. He has gradually become more compliant at youth club, challenging negative behaviour in younger teenagers and has recently been discharged from the Community Incident Action Group, where local ASB is discussed, because of the improvement in his behaviour in the community.

He still faces a serious criminal charge that is due to be heard at the Crown Court but that represents historical incidents. In general there has been an improvement in his behaviour at home, in the education system and in the community.

Woking Youth Council

Support for the Woking Youth Council is now being provided by the Community Youth Work Service whilst the Woking Youth Development Officer is off on long term sick leave.

Meetings are going well with the majority of the youth council attending. Plans are being made to attend the skills fest and Woking Party in the Park to promote the youth council to young people of Woking to enhance the membership of the group which will naturally reduce this summer due to young people moving on from school/college into careers and further education at university or taking time out to travel. Young people from the group are also promoting the youth council in their schools to encourage membership.

Recent debates have included the European Referendum, local elections and changes in the ward boundaries of Woking. Local transport is also a hot topic with the young people and they are being joined by Cllr Mike Goodman for their meeting in June for a question and answer session around this issue and the concerns young people have around fares, negative treatment, identity issues and promotion of bus routes, fare deals and changing of bus timetables.

Future events will include a trip to the Houses of Parliament and support for local charities through fund raising.

Youth Support Service

The YSS provides 1-to-1 case management support to some of the most vulnerable young people in Surrey, including those who are NEET, involved with youth justice, Child in Need or experiencing emotional health difficulties and homelessness. In Woking we have a mixed caseload of approximately 100 young people at any one time who are seen regularly on a one to one basis and in some cases as part of a group, through the Ready for Work project (LEAP) in partnership with Brooklands College.

In Woking the Service has worked closely with local partners throughout the year to ensure a more integrated approach to working with young people. This has been supported by a bi monthly Youth Practitioners meeting and a more frequent network meeting to discuss individual young people and plan cover for areas of higher social need including, Byfleet, Knaphill, Maybury and Old Woking.

The YSS has also expanded its remit to include working with Children in Need aged 14 + and (as part of a new partnership with Surrey and Borders Health Trust) young people with mental health concerns. The Service is also taking a more co-ordinating role in some of the Early Help initiatives which will see young people aged 11-13 who are assessed as needing preventative interventions being offered a service. The plan is that this service will be accountable and is designed to offer support and guidance to children and families, who with no input may progress into statutory services. We envisage this service being developed more fully as the year progresses. It is hoped that the YSS involvement will add extra capacity to the partnership work currently provided under the Local Prevention schemes operated by Surrey Care Trust, Eikon and Reflex.

Key highlights this year have been a further reduction in the numbers of Woking Young people entering the Criminal Justice system. This has coincided with a slight increase in the numbers being offered pre court

restorative processes. In this successful venture the YSS has partnered with Surrey police who undertake some of the interventions. A further example of the inroads achieved in reducing youth criminality has been the low numbers of young people being discussed at Woking's Community Action Group. Currently there are no young people on this multi agency register which seeks to address the nuisance caused to local residents of ASB.

NEET figures continue to fall and those who are more vulnerable or who are struggling with the transition from school are seen regularly to progress their plans for employment or further education. With the closure of key provision in the Woking area for this category, I am pleased to say that the LEAP programme has developed successfully to the point where up to 10 young people attend now at Lakers Youth Centre. This project operating 3 days per week and jointly funded by Brooklands College enables youngsters to obtain Laser awards and progress functional skills. This in turn increases their chances of obtaining full time employment or further progressing their education at college. One young person has already signed up to take up a photography course and another has obtained employment at a Care home. Importantly all have increased their confidence and self esteem

The YSS have been at the forefront of work with vulnerable young people who are assessed as Child in need due to high risk of sexual exploitation. This involves intensive one to one casework to build trust and address risks to keep young people safe. Also to work with families to help support boundary setting and safeguarding in relation to the use of internet compliant devices such as lap tops and smart phones. The YSS in partnership with Children's Services have also run three "Sliding Doors" groups locally which provide a forum for young people to verbalise their concerns and receive practical guidance to reduce the risks of CSE.

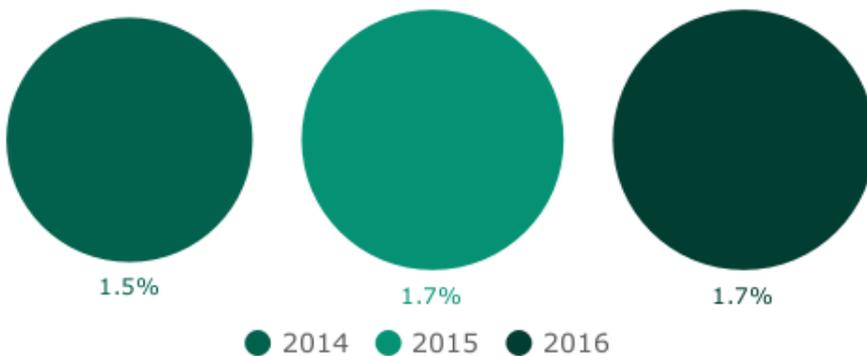
The local team are pioneering in some of these areas and I am very fortunate to have a committed and dedicated group of staff who are fully supportive of the young people and families that we work with. Without their investment and the input of a wide range of partners I would not be able to report so positively on the progress we have made this year.

Case Study – Sadie

Sadie was referred to the Youth Support Service as being not in employment, education or training (NEET). She had dropped out of college where she was studying Health and Beauty and had not achieved A-C grades in Maths or English whilst at school. She was motivated to improve her educational qualifications whilst planning to find employment in the longer term. She had become disillusioned with education and lacked confidence in her ability to succeed.

She was encouraged to take part in the local Ready for Work Scheme (LEAP) run by YSS at Lakers Youth Centre. Initially this embryonic group posed many behavioural and logistical challenges. Sadie contributed to a negative attitude by the group due to poor time keeping, non attendance and non participation. When this was discussed she was able to see that this was not helping her to achieve her objectives of building qualifications, enhancing her CV and learning to comply with simple rules. Over the course of the past year her attendance has improved and she has studied for Maths and English functional skills taking exams at the end of May that are equivalent to GCSEs. She has engaged better in the group and with her individual caseworker. She has recently started a part time job in a care home for the elderly near to where she lives. This followed a successful work experience placement arranged as part of the careers guidance module of LEAP at the RSPCA where she helped to retrain a rescue dog. She told us that she had loved the experience that had challenged her but also increased her overall confidence. She has also become a more positive role model to other young people who are attending LEAP. As she has learned to trust her caseworker and the tutors at LEAP she has been more open to sharing concerns about her life and jointly finding workable solutions.

YSS performance headlines



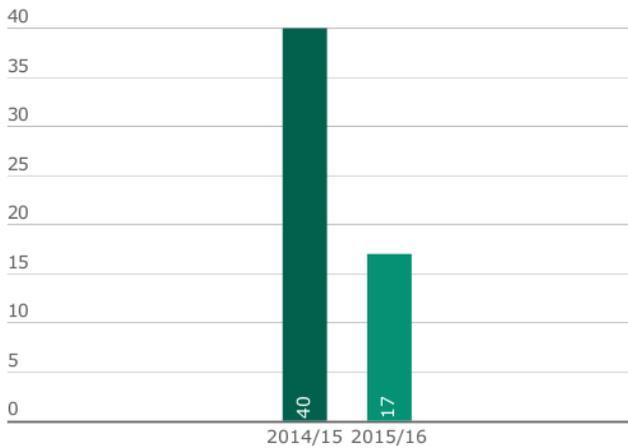
1.7% of young people in years 12-14 were NEET in March 2016 compared to 1.7% in March 2015 and 1.5% in March 2014. This compares to the Surrey average of 2.0%.



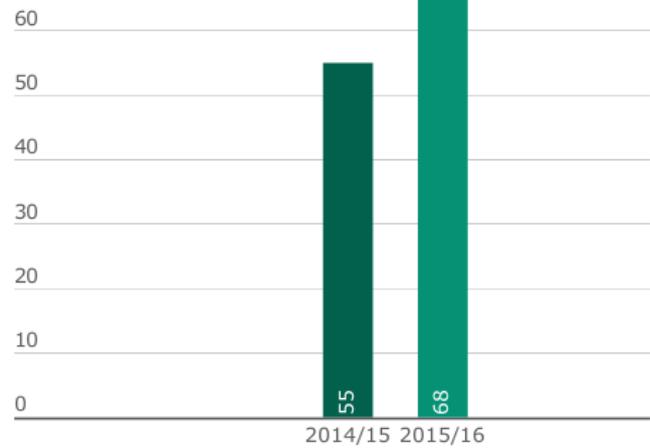
1 young person who was looked after by Surrey County Council and placed in Woking was NEET in March 2016.



4.3% of young people aged 12-14 had a current activity of unknown in March 2016 compared to 3.9% in March 2015



Only 17 disposals (formal court outcomes) were given to young people as a result of offending in 2015/16 compared to 40 in 2014/15.



68 Youth Restorative Interventions (YRIs) employed with young people involved in low-level offending this year, compared to 55 last year. This increase is partly due to improved data sharing with the Police.



22

young people at risk of homelessness supported in 2015/16



47

Children in Need cases (aged 14-18) managed by the YSS in 2015/16

Community Youth Work Activity

Following the public consultation in 2015-16 changes were made to the youth work delivery to enable provision to be in the areas of highest need across Woking, which are described below.

Hours of delivery at Lakers Youth Centre in Goldsworth Park were reduced and Reflex moved from the Lakeview site to Byfleet in February 2016, where at the time there was no provision for young people.

Hours of delivery at Sheerwater Youth Centre were increased, as this was identified as the area of highest need within Woking borough, whilst activity at Barnsbury continued to be delivered on two evenings per week.

There was also a planned increase in hours of delivery for the Maybury area, however this increase has not been implemented due to difficulties in recruitment. The 18 hour Neighbourhood youth worker post was advertised but unfortunately there no applicants for the role who had a youth work degree. Alongside this Woking Youth Centre has now been closed pending demolition. To complement the two building based sessions in the area a detached youth work session has also been introduced and this is going well.

In support of the voluntary sector, Assistant Youth Workers are now based at and supporting the Old Woking Youth Project and The Cabin in Knaphill. In addition to the Cabin open session on a Monday evening, an extra targeted session has been implemented at Woking Youth Arts Centre, Knaphill on a Wednesday evening.

It was identified in the public consultation that there was a need for both a young carer's project and an LGBT+ Project in the Woking area. These have now been put in place and, although it is early days, both are up and running and have young people attending.

The partnership work between Surrey County Council, Woking Borough Council, Community Youth Work Service and Voluntary sector now sees youth work delivery over 5 nights of the week within the areas of need and offers a variety of open access and targeted work.

The Community Youth Work is partnering with secondary schools, Surrey Care Trust and the Youth Support Service to offer effective early help to young people identified as at risk. Referrals of young people being identified as NEET, homeless and in need of a mentor have been made to relevant partners alongside referrals to Children's Services for more serious cases including Child Sexual Exploitation and domestic violence.

In June and July 2015, Peer Educators created a workshop on CSE and delivered it to 200 Year 8 students at Woking High. Feedback from the event was very positive.

Key achievements this year have been: the introduction of the Duke of Edinburgh Award scheme; young people winning the Mayor of Woking's Civil Award for outstanding contribution to their community for peer education; the Africa Project taking place and being a great success with 6 young people participating in this partnership project between the David Tilley Foundation and the CYWS; and a community open day at Sheerwater to raise its profile and promote youth work delivery, which included partnership work with Woking People of Faith, the Police and Crime

Commissioner and National Careers Service. In addition to this youth workers were invited to the Peace Symposium by the Ahmadiyya Muslim Community Woking, which took place at the Mosque in Morden. Next year it is planned to attend this event again taking young people.

Partnership work with Surrey County Council and Woking Borough Council has been positive with staff from both organisations working together on holiday activities for young people and we are currently working on the Summer Programme for 2016.

Key areas of focus for the service in 2016/17 are:

- Quality Mark targets across all areas of delivery
- The summer programme for young people across Woking
- Duke of Edinburgh's Silver award for 6 young people
- Increased Early Help provision
- Continued support for voluntary projects through staffing
- Continued support and partnership work with Reflex, Eikon and the Youth Practitioners Forum
- Creation of a steering group at Sheerwater Youth Centre
- Continued support for Woking Youth Council to include a visit to the Houses of Parliament, promotion at the local Skills Fest for young people and Woking Party in the Park, Divali festival and Remembrance Day
- Projects and activities at open access and targeted sessions to increase the employability skills of young people

Borough headlines



1397

hours of youth work delivered in 2015/16



689

young people engaged.



36.6

average hours each young person was engaged

Where does Community Youth Work deliver?



Partnership working - Community Youth Work

This case study is about a 16 year old young female who regularly attends one of the youth centres in their local community. It became apparent that this young woman was sofa surfing after a breakdown in relationships at home. Alongside this, she had not taken up her place at college due to a lack of funds to get there, which meant that she was NEET. Youth workers provided one to one support which identified a variety of needs including child protection, mental health, sexual health, self harm, relationship problems and low self esteem. Procedures were put in place for referrals to Children Services, CAHMS, the Homeless Prevention Team and Youth Support Service. Partnership work was carried out to support this young woman, through sharing of information, support at meetings, and provision of a mobile phone so that she could communicate with workers. Communication also took place between the local secondary school to share information with reference to the young woman's siblings and safeguarding.

The young woman is now engaged on the LEAP project to enable her to complete functional skills, has continued support at her youth centre through one to one time with youth workers and has moved back into the family home. She has gained part time employment that fits in around her studies and means she can support herself financially.

This young woman is gradually rebuilding her life and will need continued support for the foreseeable future by a variety of agencies.

Neighbourhood Local Prevention (*Eikon* - £44,000)

Neighbourhood Local Prevention providers are funded by Surrey County Council. They have been commissioned by Youth Task Groups to work in locally identified communities to deliver specific outcomes for young people. In Woking the grant is held by Eikon, who deliver the work in partnership with Reflex. Eikon deliver their group work Switch programme and they work with Reflex to deliver detached youth work using their mobile bus.

Local narrative

Switch at Bishop David Brown (BDB) School

12 participants took part in the Switch project at BDB over 6 weeks. This course focused on building young people's emotional resilience. We looked at emotional and mental wellbeing in young people who were struggling. During this time we were able to see and evidence young people developing life skills. The below table sets out the priority outcomes that were identified by the youth task group and provides examples of how the programme has contributed to delivering these for young people

Priority outcomes	Examples of how outcomes were met through the programme
2.2 Emotional wellbeing improved 2.3 Mental wellbeing improved 5.2 Informed decisions about leading healthy lifestyle.	<p>We looked at how to handle our emotions and helped young people to develop coping strategies e.g. going for a run, watching a film – escapism.</p> <p>We helped young people to be better at recognizing and understanding emotions. We asked young people to match up emotions with their meanings and then rank them in order of importance. We also helped young people to describe the emotions that they were currently feeling.</p> <p>We looked at examples of famous people who have overcome failures early in their lives and what they have gone on to achieve, such as J K Rowling, Albert Einstein, Steven Spielberg & Walt Disney.</p> <p>We looked at how to stop and live in the moment. In particular we worked on mindfulness with the young people (using the example of eating a strawberry or chocolate) to discuss grounding and living in the moment.</p>
2.4 Social wellbeing Improved	<p>As the group developed we used our 'pick a name' exercise, which involves choosing a piece of paper with the name of a young person in the group and saying something positive about that person and what they've contributed to the course. This helped the young people to focus on others and look at their strengths and development.</p>
3.3 Young people's safety in community is improved	<p>We used a CyberBullying Video to show self-esteem and how you can combat people who try to bring your self-esteem down.</p> <p>We looked at different choices as to how you can combat negative comments from others.</p>

Woking Outreach – Byfleet and Old Woking

Priority outcomes	How did we meet these needs through our Outreach Service?
Social isolation	Our Outreach bus has been key in enabling us to address social isolation in areas of need. It has enabled us to locate our sessions and offer a consistent service where young people gather, rather than expecting them to travel to us.
Mental wellbeing Physical wellbeing Social wellbeing Emotional wellbeing	<p>At both Byfleet and Old Woking we have used sport as a tool to help the young people develop their social, emotional, physical and mental wellbeing.</p> <p>It has also been a tool in breaking down barriers between different groups of young people, as they have learnt team work and how to communicate in a positive way with each other.</p> <p>We have begun to encourage the young people to take leadership in running sessions and it has been good to see their confidence and skill grow. We were frequently able to support young people in regard to their various mental wellbeing needs. This was often done during our café sessions, which we run during the evening. This was possible as result of our relationship approach were young people felt comfortable enough to talk to us about their lives.</p>

Case Study - Outreach in Byfleet

Having worked in Byfleet with the bus it became clear there was a lack of provision for the young people. We identified a church that provided great facilities for a permanent Friday night youth project but lacked the support of youth workers to run the session and many of the young people we spoke to were unaware that the provision was available.

Reflex are now with the support of WBC offering a weekly service and this is supported by the volunteers at St Marys church.

Unfortunately it can only run from the hall three weeks out of four so on the fourth week we continue to support the young people by taking the outreach bus and running the project though the LP project. This enables us to have four members of staff and we can run bus based projects and sports sessions alongside it, the group has grown from 2 young people to 25 young people per week.

Old Woking Case Study

We have been using the Outreach Bus at St Peter’s Rec in Old Woking to provide a café and activity centre – including table football, swingball, football, xbox, board games and music.

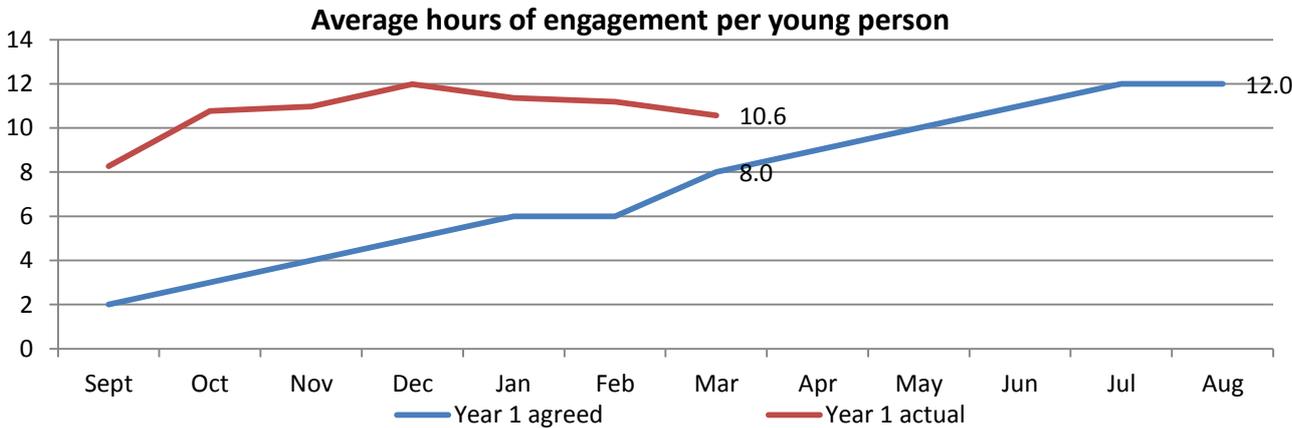
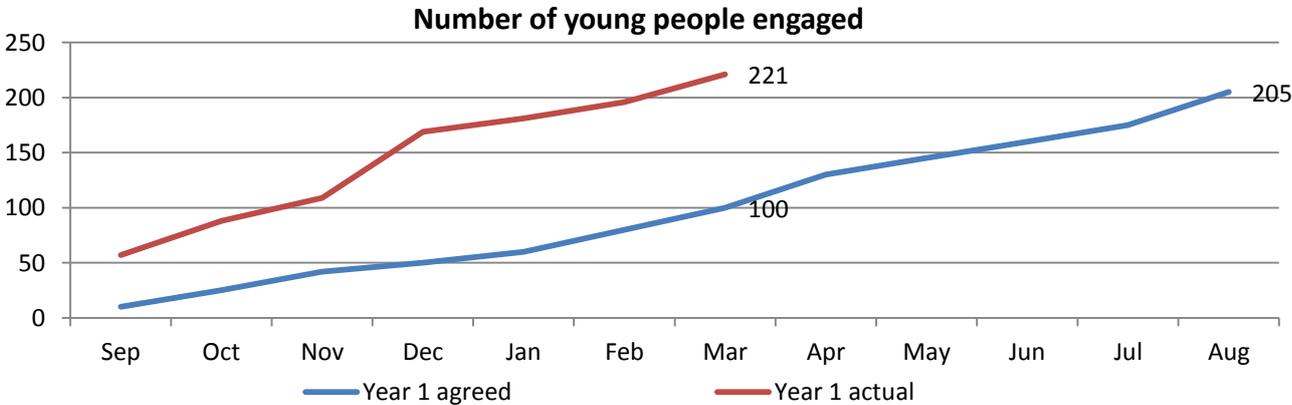
We have been looking at healthy eating in a number of ways with the most successful session so far being when we worked with the young people to make healthy smoothies. During this session we talked about looking after our bodies and being healthy, and how this was particularly important for the young people as they approached their exam season.

This also led on to a discussion about the pressure the young people were feeling in relation to their exams. We were able to talk about the importance of having a balanced lifestyle and explore that even though exams are important, it’s also important that we take care of ourselves during a stressful time.

The café has allowed us to talk about many subjects including homelessness and looking at life after high school and the options available. We have talked about college and university as well as apprenticeships and entering the work place.

Grant performance

Eikon had engaged 221 young people at the end of March, significantly above the profiled performance level of 100 and the end of year goal of 205. As well as higher numbers of young people, they also remain ahead in terms average hours that each young person has been engaged – 10.6 compared to 8.0



1-to-1 Local Prevention (*Surrey Care Trust - £50,000*)

1-to-1 Local Prevention providers are funded by Surrey County Council. They have been commissioned by Youth Task Groups to deliver quality hours of 1-to-1 work, to achieve local outcomes for young people referred to the commission as part of Surrey's early help system. Surrey Care Trust is the commissioned provider in Woking and they are offering mentoring to young people.

Please note - Surrey County Council is currently working with providers to agree developmental changes to the 1-to-1 Local Prevention commission. These will increase capacity for the work, reduce administration for providers and ensure the service is well positioned as part of Surrey's early help offer, to support the Council's preparation for the re-inspection of Children's Services in the autumn.

Local narrative

The 1-to-1 Local Prevention contract has shown huge success in working in a multi agency approach. As part of the council's early help strategy, Surrey Care Trust has developed a mentoring programme for young people in Woking borough that offers one to one support to young people referred through the Early Help Process. The service supports young people to step down from specialist's services or the need to step up to other statutory agencies. The mentoring coordinator is able to monitor and coordinate the service and contributes to Team Around the Family and Early Help Assessments. The YSS and other agencies have been supportive and continually refer young people to the programme.

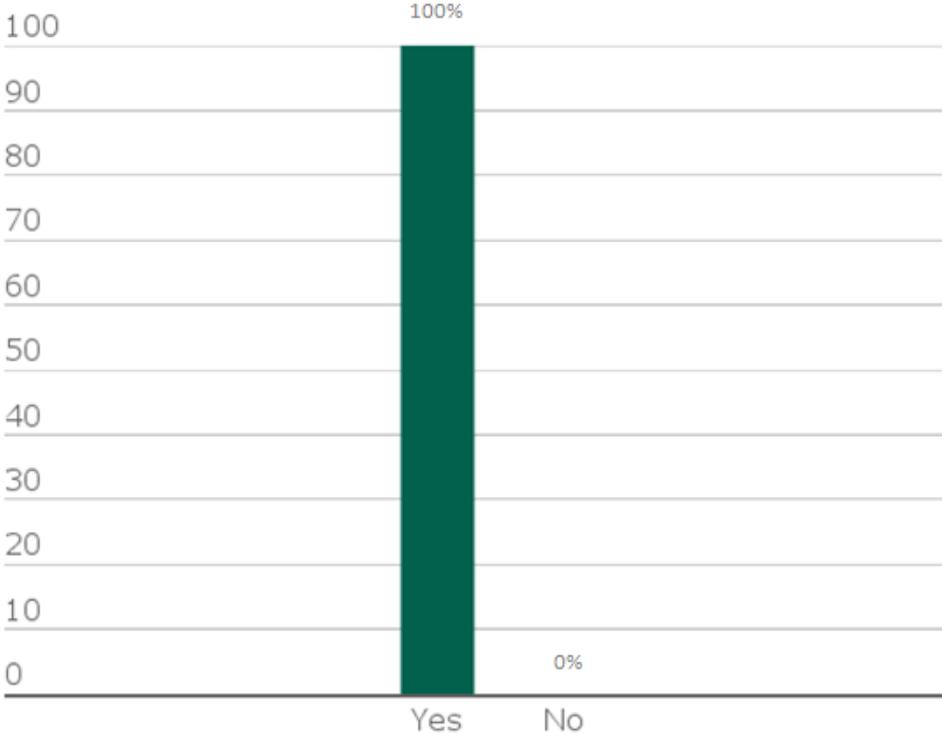
Surrey Care Trust works with vulnerable young people who may be having a challenging time at school/college or at home and need someone independent who isn't a family member or a teacher to listen and support them. The mentoring approach underpins all our work and enables a young person to appreciate their strengths and find ways to cope with their problems. Mentoring is a simple but effective way for one person to give their support to someone else who is going through a tough time or wants encouragement in making difficult decisions. We do this by recruiting volunteer mentors who are well supported through quarterly training courses.

The volunteer induction training has a strong focus on safeguarding, boundaries, health and safety and lone working. All volunteers receive frequent supervision, take part in monthly support groups and are required to submit regular updates on their mentoring visits. The volunteers are linked to a named Coordinator and are provided with contact details for key staff members within the organisation. Volunteer Mentors must meet their mentees in public places; this is usually a cafe, garden centre or leisure centre near their home. Somewhere that is safe for the young person to access.

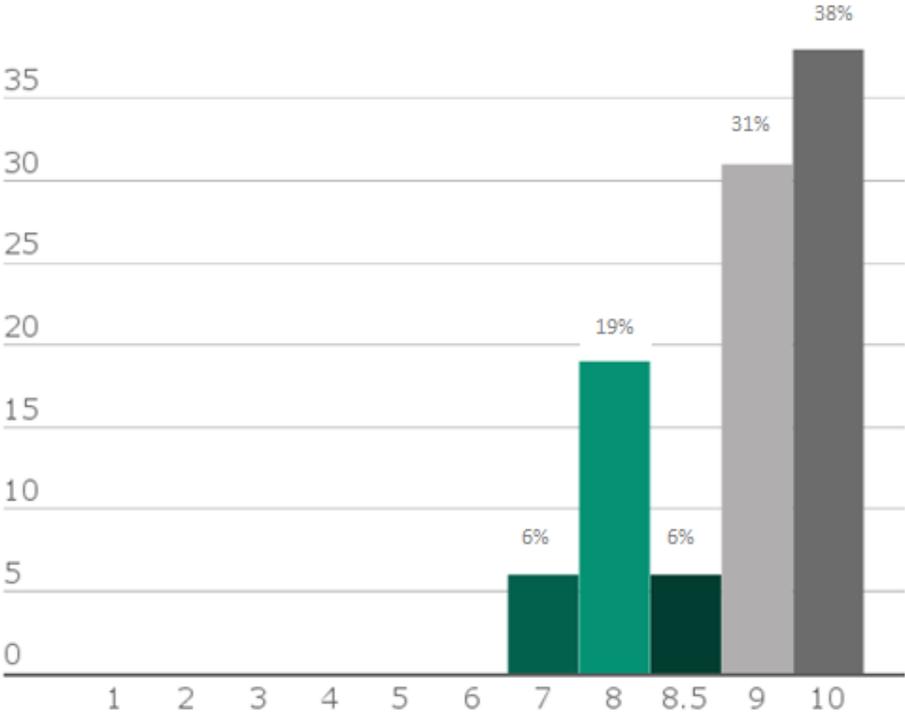
Surrey Care Trust constantly evaluates its mentoring programme. This is evidenced through volunteer and mentee feedback, goal setting and final evaluations from both mentors and mentees. This is a rigorous system and was recently re-awarded the NCVO Mentoring and Befriending Approved Provider Standards (APS). The APS is the national quality standard developed specifically for mentoring and befriending services.

Feedback from young people about mentoring

Would you recommend mentoring to a friend?



How much do you value your time spent with your mentor (out of 10):



Case Study

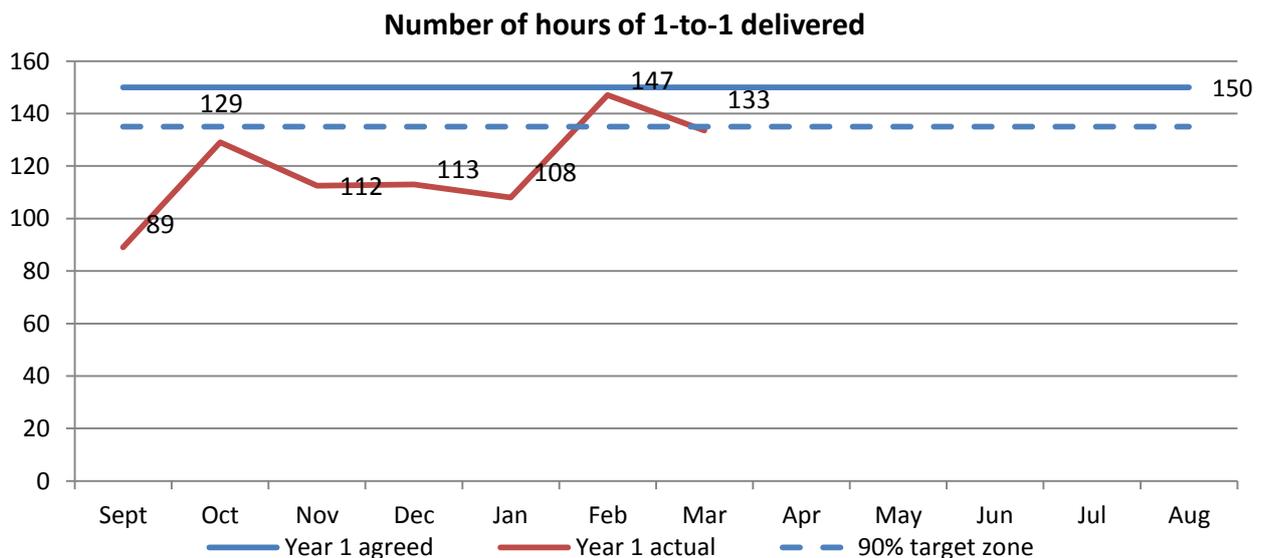
From a volunteer mentor:

“Our first meetings seemed to go badly – he rarely engaged in conversations – often replying to questions with one word answers and sometimes no answer at all. He did tell me some of the detail about how he was bullied – by other pupils and by his little sister. His least favourite conversations were ones about his feelings. If I asked him how he felt he would either say “I don’t know” or stop talking for some minutes.

These were difficult times and I often asked the mentor coordinator if I was achieving anything. It was helpful that A always said yes if I asked if he wanted to keep meeting me. He now displays a sense of humour and has more of an insight into his own character. He explained that when I asked him about his feelings he said he “didn’t know” because he “didn’t have the words to use” to explain how he felt. As to why he wanted to keep meeting with me when he seemed to get nothing out of it – he still hasn’t explained that one. However I have a theory – he wanted to keep meeting because he wanted to feel he was worth talking to.”

Contract performance

SCT has made a fast start to the contract with capacity increasing to respond to the number of referrals being generated by SCC’s processes. In March they delivered 133 hours – or 89% of their agreed performance, just shy of the 90% and above target zone for the commission (indicated by the dashed line on the chart below).



Year 11/12 Transition (*U-Explore* - £26,349)

The Year 11/12 Transition commission, funded by Surrey County Council, focuses on providing intensive support to young people in year 11 who have been identified as being at risk of becoming NEET through Surrey's partnership owned Risk of NEET Indicator (RONI). This approach identifies young people who exhibit NEET risk factors. Examples include being a looked-after child, having previously offended, participating in alternative learning programmes, having school attendance of less than 60% and being permanently excluded from school.

Young people are allocated a key worker from the January of year 11 and provided with mentoring to help them to identify a progression route following their compulsory schooling and then supported for the first term of year 12. National research indicates that young people are most vulnerable to dropping out of further education during the period leading up to Christmas, as they may struggle to keep up with the work or decide that they have chosen the wrong courses. This support takes a variety of forms and adopts a holistic approach to addressing the multiple barriers to participation for the young people, including homelessness, substance misuse, mental health issues and family breakdown.

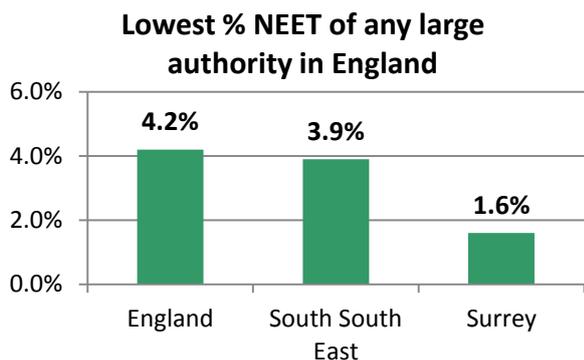


**98.3% of young people supported in
Year 11 remained in positive
destinations at the end of March
2016**

Countywide updates

Surrey's performance headlines in 2015/16

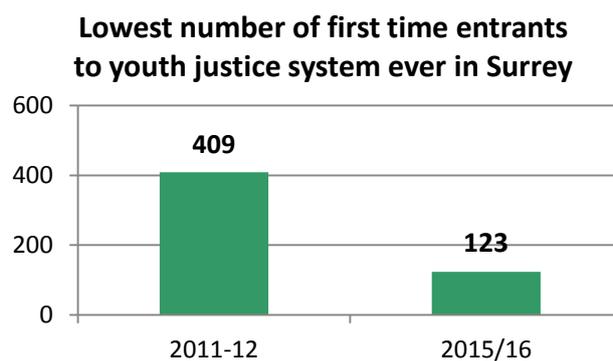
Surrey's overall performance has improved in 2015/16, with fewer young people not in education, employment or training (NEET), fewer first time entrants to the Youth Justice system, fewer young people sentenced to custody and fewer young people who were at risk of homelessness placed in bed and breakfast accommodation than ever before, as well as increasing numbers of young people aged 16 and 17 taking on apprenticeships.



64% reduction in the proportion of young people who are NEET since 2011-12.



Proportion of 16 and 17 year olds participating in apprenticeships has increased to 3.9% in December 2015 compared to 2.8% a year earlier.



70% reduction in the number of first time entrants to the youth justice system since 2011/12



0 young people aged 16 and 17 identified as homeless in 2015/16 and only 2 of those who were identified as at risk of being homeless were placed in bed and breakfast accommodation.

SEND (Post-16) Team (*Surrey County Council*)

The SEND (Post 16) Team's role is to support young people with special education needs and/or disabilities (SEND) who are in education to prepare them for a successful transition to adulthood. The SEND (Post 16) Caseworkers work in schools and colleges and offer young people and their parents/carers information, advice and guidance on post 16 options in Surrey. They work with professionals from Schools and Learning, Health, Social Care, Education Providers and the Youth Support Service to ensure inclusion and participation for young people with SEND.

A particular area of focus in 2015/16 has been building on initial work to implement the new Education, Health and Care Plans for children and young people, to ensure processes are effective, efficient and that the voice of children, young people and families is listened to.

16-19 Education and Skills *(Surrey County Council)*

Plans for Surrey's £13m University Technical College (UTC) have made major strides during 2015-16. Highlights include: designing a computer science and engineering curriculum; developing a marketing and communications strategy; and procuring a contractor for the work. The UTC is being developed by Surrey County Council with Royal Holloway University, IT management consultancy CGI, Guildford Education Partnership (a multi-academy trust) and Guildford College. The UTC will be based in the Park Barn area of north Guildford, but have a Surrey-wide remit.

Online Youth Platform *(Surrey County Council)*

U-Explore delivered online careers and education IAG to young people in Surrey for the 9 months to December 2015, when the contract came to an end. The decision not to re-commission was largely due to the availability of newly developed free resources, many of which schools and colleges were already using, that provided a similar service, although it is recognised that these were not exactly the same.

SCC has continued to deliver 'wearesurge.co.uk', a co-produced online platform to engage young people and provide young people information in a way that is right for them. During 2015/2016 we have continued to review the provision in response to the needs and concerns of young people to ensure we are getting the best outcomes, and we are anticipating more developments in 2016/2017.



Content from wearesurge.co.uk reached people on 344,096 occasions in 2015/2016.

Youth Collective *(Surrey County Council)*

Surrey's Youth Collective is a Youth Council for young people in Surrey. It was formed in 2014 and was set up as a result of eager young people within Surrey who questioned why young people were not represented at Council level. Their interest in setting up a youth council came at a pivotal point and has been integrated into the new 2015 to 2020 commissions for Services for Young People in Surrey, with the aim of encouraging young people to participate within their community.

Surrey's Youth Collective is a group of young people who live, go to school and/or work in Surrey aged between 11 to 19, or 25 if they have special educational needs, and want to instigate positive change within their community. 11 are democratically elected to represent each of Surrey's boroughs and districts and are joined by appointed young people to represent particular groups.

ITEM 10

Version 0.2

Youth Collective aims to tackle issues and improve services that are important to young people in Surrey. By working alongside Surrey County Council, the Collective provides an opportunity for young people to make positive change not only for those involved but the whole community.

During 2015/16 Surrey's Youth Collective become members of the British Youth Council and 5 UK Youth Parliament representatives were elected to represent Surrey in Youth Parliament. Their work during 2015/2016 was to encourage young people, local schools and youth organisations to take part in 'Make Your Mark' campaign voting on the 10 issues that were important to young people in Surrey. In late summer 2015, Surrey received the highest participation in voting that we have ever had in Make Your Mark due to the engagement of Youth Collective members.

Surrey's 5 UK Youth Parliament representatives attended the Annual Sitting on 13th November 2015 in the House of Commons presided over by Speaker John Bercow to debate and ultimately vote on the issue of most concern to young people nationally and represent the voice of all of Surrey's young people.

The Youth Collective through their Youth Voice work within Surrey continue to influence and bring awareness of issues important to young people and their community and feedback insight. During 2016/2017 they aim to develop their work further by engaging more young people in community related concerns.

Surrey Outdoor Learning and Development (SOLD) *(Surrey County Council)*

SOLD offer outdoor learning opportunities to young people across Surrey and neighbouring areas. In 2015/16 they became self-funding and continue to provide opportunities in Surrey.